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## BEYOND BOUNDARIES

Editor's note: China Daily continues its reports from neighboring countries in an effort to shed light on topics relevant to China. This is the second installment of a four-part series from Myanmar.

# A land of smiles for the weary traveler

he minute I arrived at my hotel in Yangon, help was on the way. A smiling doorman handed me a glass of cold orange juice in a welcoming gesture.

His considerate treatment managed to instantly revive a dusty traveler who felt dazed after a 40-minute drive from the airport in a dilapidated taxi on a bumpy road as the temperature soared to almost

40 C In my previous experiences in visiting foreign countries, I have always found hospitality to be one of my most lasting memories. My trip to Myanmar was no different.

During my 10 days in Myanmar, as I made contact with hotel staff in different cities, they just kept reinforcing my good impression: they were everywhere when you needed them, and they were nowhere if you preferred to be alone. Whenever they talked to you, no matter what the topic, they began with a big smile and ended up with a bigger one.

It was just like what Myanmar's tourism minister told me: Hospitality is their tradition and responsibility, and a smile is Myanmar's trademark.

In some senses, the tourism industry in Myanmar is a mirror that reflects the overall situation of the country's current development. The country obviously

has great potential: the mysterious, beautiful, unpolluted landscape, the heartfelt smile, the relatively small number of tourists compared with other popular destinations. But on the other hand, the tourism industry's shortcomings are equally noticeable. Everyone who has been to Myanmar cannot ignore the challenges it faces in the short term. There are several key

things that desperately need to be improved for tour-





ists, including the backward infrastructure, the difficulty in getting a mobile phone card and the erratic electricity supply.

Sometimes this can be frightening. One morning in the hotel where I stayed in Yangon, I finished my breakfast on the second floor and intended to return to my room on the 11th floor. I got into the elevator, but it suddenly stopped halfway because of a blackout. My colleague and I were trapped in the darkness for one minute and were kind of freaked out at first. When the electricity supply resumed and the elevator door opened on the 11th floor, I saw the

hotel staff working normally, as though nothing had happened.

During the rest of my time in Myanmar, neither my colleague nor I made a fuss about it anymore. It is something you have to get used to when traveling in Myanmar during the hot season.

As an expert noted, the tourism officials here also need to remember that Myanmar's rivals are ASEAN countries, including Thailand, Malaysia and Singapore, which are more mature markets with better facilities. And those who visit Myanmar for the first time are usually not first-time visitors to Southeast Asia. So it won't be easy to win hearts and minds, if tourists complain about their accommodations and other services.

A South China Morning Post article said that going to Myanmar reminded some Hong Kong businessmen of the experience of visiting



People pray at the Shwedagon pagoda.

Shenzhen in the early 1980s. If Shenzhen can be transformed, why not Myanmar? In Yangon I met a hotel

manager who is a student in an MBA program co-hosted by Myanmar Chinese Chamber of Commerce and Jinan University in Guangzhou. When I asked her about the challenges that Myanmar tourism is facing, she seemed optimistic.

"There is a long and bumpy

ZHANG WEI / CHINA DAILY

way to go. But opportunities are always behind the challenges, aren't they?

Do come to visit Myanmar before the huge crowds do," she added. "They will come soon."



### U Htay Aung, minister of hotels and tourism of Myanmar

## **Tourism:** Chinese investors welcome

FROM PAGE 1

Many international hotel groups have returned, keen to invest. A new hotel construction project in Yangon was approved in April, local media reported.

A joint venture by a British and a Chinese company will build a hotel and a serviced residence in the Pvinmabin Industrial Zone in



suburban Yangon. Another high-end hotel built by a Hong Kong company will open soon in the same city. In Yangon alone, another 1,000 new rooms will be built to serve the booming market this year, the minister said.

When asked about foreign visitors' security and safety issues while traveling in Mvanmar, the minister shrugged off any concerns.

'Seeing is believing," he said.

Myanmar will host the 27th South East Asian Games at the end of this year and it will chair the Association of South East Asian Nations next year. Both will be good opportunities, involving visits by athletes, businesspeople, political leaders and travelers, he said.

"We will get a lot of mass market experience out of these events."

Pagodas in Bagan, central Myanmar. The small city boasts some 2,000 pagodas, the highest concentration in the country. WU ANG /XINHUA



#### FACT BOX Population: 61.12 million

Weather: Myanmar has a monsoon season from May to September.

Racial groups: There are more than 135 different ethnic groups in Myanmar. Its major racial groups include Bamar, Kachin, Kayah, Kayin, Chin, Mon, Rakhine and Shan. Religion: More than 80 percent of people in Myanmar embrace Theravada Buddhism. Christians, Muslims and Hindus make up most of the rest. Europaties, Muslims and Initiation makes production in the rest. Languages: The Myanmar language is predominant. A wide variety of languages are spoken by ethnic minorities. Given Myanmar's colonial past, English is also spoken. Currency: The local currency is the kyat, which is divided into 100 pyas Capital: Nay Pyi Taw in Central Myanmar. (Myanmar moved its capital from Yangon to Nay Pvi Taw in 2005.) Largest City: Yangon

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Source: China Daily

Originally 8.2 mete close to 100 meters after numerous renovations by Myanmar monarchs.

monarchs. The pagoda, more than 2,500 years old, enshrines strands of Buddha's hair and other holy relics. Colorfully dressed worshippers offering flowers, food, candles and water can be seen circling the shrine daily. A sunset visit promises a spectacular sight, when rays from the setting orb hit the golden

The Shwedagon Pagoda on Singuttara Hill in downtown Yangon. The pagoda has a history of more than 2,500 years. ZHANG WEI / CHINA DAILY

GUILLERMO MUNRO / CHINA DAILY



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